



BULLGUARD



# BULLGUARD BACKUP

SECURES PHOTOS, DOCUMENTS & EMAILS \* 10 GB ONLINE BACKUP

10GB

LICENSE  
FOR 3 PCs

24/7  
SUPPORT





# INSTALLATION GUIDE

## **WINDOWS VISTA, XP & 2000 (BULLGUARD 8.0)**

- 1 Close all open applications except Windows.
- 2 Follow the screen prompts to install BullGuard. Once the installation process is complete, please restart the computer.
- 3 After restart, register your BullGuard user. You need to be online in order to do this. If you already have a BullGuard user, you can continue using this by following the appropriate link.

# REGISTRATION AND LICENSING

## ABOUT REGISTRATION

Registering a user is mandatory, when installing BullGuard. The registration consists of choosing a username and password, and no other personal information is required or included. The registration requires an Internet connection.

If you don't register a user, you will be granted a short grace-period in which BullGuard will work with basic functionality. Before the grace-period expires, you must register.

## INSTALLATION ON OTHER COMPUTERS

The subscription for BullGuard can be used on up to 3 computers in the same household or company. Should you choose to install BullGuard on other computers in your home, click the "I already have a BullGuard user" link in the registration box, and log in with the user you have already registered.

**NOTE:** Should you need to re-install BullGuard on a computer which already has had BullGuard installed, simply log in with your existing username and password when prompted.

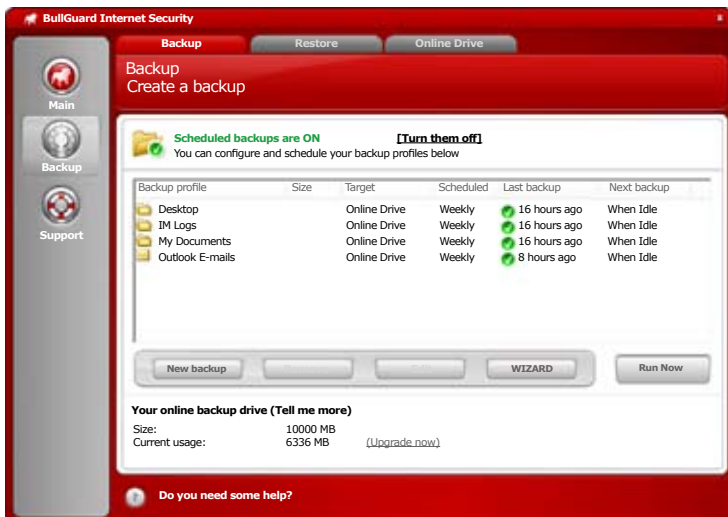
### **WARNING!**

**DO NOT SHARE YOUR BULLGUARD USERNAME AND PASSWORD WITH OTHERS, OR MISUSE YOUR SUBSCRIPTION RIGHTS. MISUSE OF YOUR ACCOUNT IS DETECTABLE, AND WILL RESULT IN THE CANCELLATION OF YOUR BULLGUARD SUBSCRIPTION.**

# BULLGUARD BACKUP - GENERAL

## KEEP YOUR PERSONAL DATA SAFE

Backing up your documents, pictures and files is essential if your computer crashes, gets stolen, or if you accidentally delete or lose files. With BullGuard you can backup your data both locally and on your Online Drive.



## USE THE WIZARD

If you are new to BullGuard, or to the concept of making backups, we strongly advise you to use the Backup Wizard. Simply click the "Wizard" button to the right, to get your backups automatically configured.

The Wizard will automatically locate relevant data on your computer to backup. Then it's up to you to choose a destination for the backup and to run the backups when it suits you.

# BULLGUARD BACKUP - GENERAL

## **SILENT BACKUP: SET AND FORGET**

You can choose when your backups will be performed. In the default setting the backup process will be launched when your computer is idle. This means that BullGuard will start backing up when you are not using your computer, i.e. when the screensaver is on. The advantage of running silent backups is that the process will not disturb you when you are using your computer.

Alternatively, you can choose to create your own backup schedule or to only launch the backup process manually.

## **EMAIL BACKUP**

BullGuard Backup has integrated support for backing up emails from Thunderbird, Outlook and Outlook Express. The email backups are done on a email-by-email basis, meaning that consecutive backups will only need to transfer new emails that you have sent or received since the last backup.

## **RESTORING FILES**

You can always restore your files or emails from a previous backup. Use the Restore Wizard for easy access to your data, or restore data manually by browsing your Online Drive.

# BULLGUARD BACKUP - YOUR ONLINE DRIVE

With your BullGuard Backup comes a 5Gb Online Drive for safe storage of your most important files. Doing your backup online instead of on a traditional CD or hard disc gives you several advantages:

- You don't need external media to write your backups to.
- Even if your PC gets lost or stolen, your data remain intact.
- Secure web access allows you to access your data when away from home.

## **DATA PROTECTION**

The transfer to the Online Drive is encrypted, so that nobody will be able to intercept your files on their way to the server. Your files can also be encrypted during storage, ensuring your privacy. We constantly monitor and maintain the servers, keeping your data safe.

## **DATA ACCESSIBILITY**

You can access your Online Drive through Windows Explorer where it will show up as an additional drive. You can easily drag and drop files from and to your Online Drive using this function. Windows Explorer can also be accessed through your BullGuard application. In the Backup menu, click the third tab on the top to access your Online Drive through Explorer.

When away from home, you can access your files on the Online Drive from any computer connected to the Internet. All you need is your personal BullGuard username and password. Using any computer, go to [www.bullguard.com](http://www.bullguard.com) and click 'Sign in' on the right of your screen. Enter your BullGuard username and password, and access your Online Drive directly.

## **VERSION ARCHIVE**

Version archiving allows you to store different versions of the same file on the Online Drive simultaneously.

## **UPGRADING**

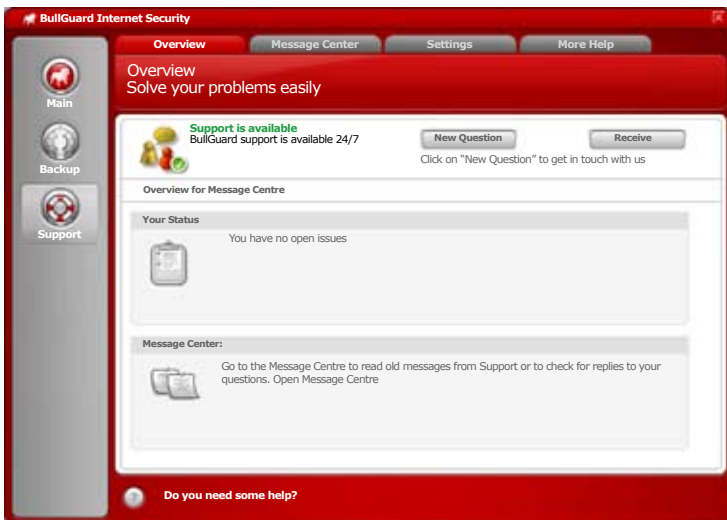
You can always upgrade your Online Drive to suit your needs. BullGuard offers upgrades in 1Gb increments, giving you a range of total backup-space from 5GB and upwards.

# BULLGUARD SUPPORT

## BUILT-IN SUPPORT

BullGuard Support is available 24 hours a day, 365 days a year. To show you just how seriously we take our customers and our obligation to provide support, we have built support directly into our product.

You can contact our supporters through instant live chat or email. Emails have a response time of one hour. Just click the “New question” button, and you are on your way.



## REMOTE ACCESS

When on live chat, you will have the option of granting the supporter temporary access to your computer, allowing the supporter to solve any problem you may have for you. When choosing this option, the supporter and you will have shared access to your computer. You can block the supporter's access at any time during the process. We invite you to contact us if ever you have a question about BullGuard.

You can also contact BullGuard Support by visiting our website at [www.bullguard.com/support](http://www.bullguard.com/support) or by email at [support@bullguard.com](mailto:support@bullguard.com).

Thank you for choosing BullGuard!



**BULLGUARD**

[www.bullguard.com/support](http://www.bullguard.com/support)



**BULLGUARD**

BullGuard specialises in best-of-breed security solutions for home users and small businesses, emphasising technical excellence, ease-of-use and customer care. BullGuard is a Microsoft Gold Certified Partner with competencies in Security Solutions and ISV Software Solutions.

[www.bullguard.com](http://www.bullguard.com)

BG80000